



Argyll and Bute Council
Comhairle Earra-Ghàidheal Agus Bhòid

Customer Services
Executive Director: Douglas Hendry

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29 November 2017

NOTICE OF MEETING

A meeting of the **COWAL TRANSPORT FORUM** will be held in the **TIMBER PIER BUILDING, DUNOON** on **WEDNESDAY, 6 DECEMBER 2017** at **10:00 AM**, which you are requested to attend.

Douglas Hendry
Executive Director of Customer Services

BUSINESS

- 1. APOLOGIES**
- 2. DECLARATIONS OF INTEREST**
- 3. MINUTES** (Pages 3 - 10)
Cowal Transport Forum – 4th October 2017
- 4. TRANSPORT SCOTLAND** (Pages 11 - 12)
 - (a) A83 Closure Procedure (Pages 13 - 14)
- 5. FERRIES UPDATE**
 - (a) Dunoon to Gourock Tendering Process
 - (b) RET (Pages 15 - 16)
 - (c) Improved Port Facilities (CMAL) (Pages 17 - 18)
 - (d) Cancelled Sailing Statistics
- 6. PUBLIC TRANSPORT UPDATE**
 - (a) Dunoon - Carrick Castle Bus
 - (b) Helensburgh - Carrick Castle Bus

- (c) Alexandra Parade Bus
- (d) Bus Stops, Toward
- (e) 482 and 483 Services
- (f) Dial-A-Bus
- (g) Camera at Rest & Be Thankful Bus Stop
- (h) Fountain Quay Bus Shelter
- (i) Automatic signalling at Gourock

7. ROADS UPDATE

- (a) A83 - VMS Signs
- (b) Congestion at Hunter's Quay
- (c) Kirn Traffic Management
- (d) Update on TRO's at Dunoon Pier and Rest & Be Thankful Bus Stop
- (e) Abandoned Car in George Street Car Park

8. SCOTTISH WATER

Written Update by Regional Communities Manager, Scottish Water (to follow)

- (a) Kilmun and Strone Update (Pages 19 - 22)

9. POLICE SCOTLAND

Verbal Update by Police Scotland representative

10. ANY OTHER COMPETENT BUSINESS

11. DATE OF NEXT MEETING

Cowal Transport Forum

Councillor Alan Reid (Chair)

Contact: Andrea Moir, Senior Area Committee Assistant - 01369 708662

**MINUTES of MEETING of COWAL TRANSPORT FORUM held in the SANDBANK VILLAGE
HALL
on WEDNESDAY, 4 OCTOBER 2017**

Present:

Councillor Alan Reid (Chair)

Councillor Jim Anderson Councillor Audrey Forrest
Councillor Bobby Good (representing WCM)

Attending:

Melissa Stewart, Argyll and Bute Council
Douglas Blades, Argyll and Bute Council
Stuart Watson, Argyll and Bute Council
Sgt Paul MacPherson, Police Scotland
Archie Reid, Strachur Community Council
Iain McInnes, Lochgoil Community Council
Gordon Ross, Western Ferries
Alistair McLundie, Western Ferries
Iain MacNaughton, Sandbank Community Council
Jim Wilson, Hunter's Quay Community Council
Graham Revill, Kilmun Community Council
Callum Kennedy, Hunter's Quay Community Council

1. APOLOGIES

The Chair welcomed everyone to his first meeting of the Cowal Transport Forum.

Apologies were received from:-

Edward McElhinnrey
Willie Lynch, Chair of Dunoon Community Council
Councillor Yvonne McNeilly
Aileen Hoey, Hunters Quay Community Council
Danielle Clark De-Bisshop, Colintravie & Glendaruel Community Council
Callum Robertson, Argyll and Bute Council
Martin Arnold, Argyll and Bute Council
Stuart Mearns, Loch Lomond and the Trossachs National Park
Susan Brooks, Loch Lomond and the Trossachs National Park
Ruaridh McGregor, Scottish Water
Simon Richmond, CalMac
George Fiddes, Transport Scotland

2. DECLARATIONS OF INTEREST

There were no declarations of interest intimated.

3. MINUTES

The minute of the previous meeting of the Cowal Transport Forum held on 10th March 2017 was approved as a correct record.

It was noted that Kevin McIntosh, Roads Performance Manager had his apologies recorded twice the previous minute. The Area Governance Officer advised this would be corrected.

At item 6, point 3, Douglas Blades confirmed that agreement had been reached with West Coast Motors to change the timetable of the afternoon bus from Dunoon to Carrick Castle on Fridays to be the same as on other weekdays. The Transport Commissioners would be asked to approve this change. Since the Council would write in support, Mr Blades was confident the Transport Commissioners would agree.

Under this item, the afternoon service from Helensburgh to Carrick Castle was also discussed. The local community had asked for this service to run a little later on non-school days to allow passengers to connect with the Glasgow-Campbeltown service at the Rest & Be Thankful. Douglas Blades reported that there had been initial disagreement from Garelochhead coaches, but he was now confident they would agree to this change. Whilst considering this proposed change, it had been noted that the bus arrives at Lochgoilhead Primary after the school bell. This means that the school day timing will need to be brought forward. After agreement on a revised timetable has been reached with Garelochhead Coaches, it will need to be forwarded to SPT for their approval.

At item 6, point 8 of the previous minute, Douglas Blades confirmed that no progress has been made on the service running from Morrison's along Alexandra Parade as the contact Mr Blades had been dealing with has now left McGills. He assured the Forum that he would keep pushing the matter with the new contact and would report back to the next meeting with an update.

At item 6, point 10, Councillor Good confirmed that all school buses display large yellow signs in the rear window.

At item 7, outcome 2, Stuart Watson agreed to inform Community Councils Chairs and Secretaries of any future temporary road closures.

The Group expressed concerns as to how Scottish Water had provided notification of the works at Kilmun to residents and asked that Scottish Water provide details of their communication strategy for the planned works.

4. TRANSPORT SCOTLAND

Apologies from Transport Scotland had been received for the meeting but they provided a written update as follows:-

(a) **VMS signs warning of the A83 being closed or reopened**

Transport Scotland have a temporary arrangement in place for Inveraray when the A83 is closed. When the A83 is closed for long periods, a

temporary VMS will be sited in Inveraray advising drivers of the diversion route. Transport Scotland are currently exploring options for a more permanent solution and will consult with local stakeholders before making any decision.

Stuart Watson, Roads Performance Manager, advised that 2 VMS signs have been refurbished and they are expected on site in Strachur and Kilmun by the end of October.

OUTCOME

The Forum expressed their dismay on the lack of signage proposed for Lochgoil and asked that Mr Watson take this back to the Roads Department in effort to seek confirmation as to whether this related to the fact this was a B Class road.

(b) A83 Unmanned Road Closure

Transport Scotland advised that they appreciate the frustration this situation and delay must have caused. This was due to a mixture of circumstances including investigations following a serious incident nearby. They acknowledge communication about the diversions could have been better however they reassure those affected that staff were assisting the police.

Discussion took place on the recent road closures and Sgt Paul MacPherson updated the Forum on this. He confirmed that he provided information of the road closures on Twitter and linked this with the Dunoon Observer, Western and Argyll Ferries accounts to alert people that were travelling.

Gordon Ross asked what plans were in place for Strone Point as works were already meant to be in place. Mr Watson advised that he understood this related to funding issues but work was due to start in the next financial year.

OUTCOME

The Group noted the information provided and requested that a letter be sent to Transport Scotland setting out their concerns as regards the handling of the closure and recommending that there ought to be a presence at Tarbet to provide information on the exact location of any incidents.

(c) RET - Dunoon Ferries

Transport Scotland advised in their written note that the Ferries Plan 2013-22 contains a commitment to fully roll out RET on the Clyde & Hebrides Ferry Services network within the term of the Parliament. This commitment was achieved in October 2015. The Ferries Plan also stated Transport Scotland's intention to roll out RET to all lifeline services.

Introducing RET on the Gourock – Dunoon services now would increase fares for a large number of users. While the published fares are higher

than RET, many users currently acquire discounted tickets. Both Argyll Ferries and Western Ferries facilitate these reduced fares through commercial agents. Consideration of fare levels will be given once the outcome of the Ferry Services Procurement Policy Review is known and the future of Gourock – Dunoon town centre to town centre ferry service is clearer. The 'Assessment of the Impacts of the Road Equivalent Tariff Pilot' report by Halcrow Group Limited was published in July 2011. The report sets out indicative RET fares and presented the total revenue impact for Firth of Clyde routes. The report also included the analysis of the benefits of rolling out RET across the network in general. The Ferries Plan 2013-22 stated our intention to roll out RET to all lifeline services.

However, there is no commitment to timing or funding for introducing RET on such ferry services. Further consideration of fare levels on the Gourock – Dunoon ferry service will be given once the outcome of the Ferry Services Procurement Policy Review is known.

Gordon Ross of Western Ferries felt this update from Transport Scotland was contradictory to the position adopted for other routes, as discussed at Holyrood during question time in September.

OUTCOME

The Group:

1. Noted the information provided;
2. Asked that a letter be sent to the Transport Minister, highlighting inconsistency in the roll out of RET noting the benefits associated with this and requested that they introduce this on the Dunoon-Gourock and McInroy's Point-Hunter's Quay routes as soon as possible; and
3. Asked the Area Governance Officer to establish if any Councillor can attend the A83 Task Force Group or if only those appointed can attend.

5. FERRIES UPDATE

(a) Dunoon - Gourock Tendering Process

There was no formal update presented but it was noted that an announcement was due in the autumn.

(b) Cancelled Sailing Statistics (Argyll Ferries)

The Group considered a Reliability and Punctuality report which set out the summer performance from this year with last year's figures being used as a comparator.

OUTCOME

The Group noted the information provided.

(c) **Improved Port Facilities (CMAL)**

Simon Richmond submitted a written update and advised that CMAL have confirmed scheduled tender upgrade works to the outer lifting dolphin at Gourock. Works are due to commence on 09/10/17 to 30/10/17. The works are planned and due to be completed as night shifts, however to give the contractor maximum working windows to the timescales proposed, works will be between 2230-0530 hours.

In addition, Simon advised that mobility impaired passengers travelling after 2230 hours who may be unable to embark/disembark vessels via the Boat Steps will be offered a replacement taxi service via Western Ferries during their operational hours.

Discussion took place on the steps that were put in place as they potentially may not meet accessibility requirements.

Gordon Ross updated the Group regarding works on the new link span.

OUTCOME

The Group noted the information provided and asked that a letter be sent to CMAL setting out concerns that these works may not be DDA compliant. They also requested a report on other port improvements for their next meeting.

6. PUBLIC TRANSPORT UPDATE

(a) **The Connecting Train at Gourock always at Platform 1**

Douglas Blades, Public Transport Officer, confirmed that trains which connect with the ferry are not all currently routed into platform 1 at Gourock Train Station but a solution had been identified to resolve this issue.

OUTCOME

The Group noted the information provided and agreed to write to Network Rail expressing their support but asking for an early introduction of the automatic signalling system.

Additional Updates

Mr Blades gave an update on the bus shelter at Fountain Quay advising this is on hold as the Council is selling the land. He confirmed if Bield Housing buy this land, the bus stop will go ahead and there will be no problem.

Mr Blades passed around a new updated Transport map which gives more information on the routes in Argyll and Bute Council.

He advised that there is a daytime closure planned for early November, for approximately a week, to repair the crash barriers on the A82 north of

Tarbet, therefore the A82 will be closed to all traffic with exception of coaches between 8am and 7pm on weekdays.

The Group asked that Transport Scotland provide a contingency plan in case of road closure to the diversion route on the A83 and that a letter be sent to this effect.

7. ROADS UPDATE

(a) Progress of proposals for mustering at Dunoon Pier

Stuart Watson, Roads Performance Manager, gave an update on the progress of proposals for mustering at Dunoon Pier. He advised that this is adopted onto a public road and are now applying for a bus lane. He advised the TRO will go out to consultation in November and there will be a 6 week consultation period. He anticipated introduction in 6 months but this could take up to one year.

OUTCOME

The Group noted the information provided and asked Stuart to confirm with Piers and Harbours where the portacabin would be relocated to.

(b) Bus Stop and Turning Circle at Rest and Be Thankful

An update was given on the current situation with the bus stop and turning circle at the Rest and be Thankful. The Group discussed the TRO process and the suggestion for a monitoring camera to enforce the TRO. It was hoped that the TRO would be in place for 1 March.

OUTCOME

The Group noted the information provided and that Mr Blades would progress matters related to the camera subject to funds being obtained from SPT in the next financial year.

(c) Congestion at Hunter's Quay

Discussion took place on the congestion of traffic at Hunter's Quay which has caused a lot of traffic issues. Captain McLundie of Western Ferries confirmed he has been monitoring the traffic when the queue extends past Cammesreinach Brae as he is aware of the concerns. It was noted that when the traffic queue extends past Cammesreinach Brae, the road becomes too narrow for 2-way traffic.

It was noted that a bus stop pole had been left in a different location from the bus stop bay when the bay was moved. It was asked that the pole be moved, noting the bus stop bay was correctly located.

Mr & Mrs Stevenson who are local residents spoke about the danger to the area and advised their wall had been hit 3 times. There are a number of speeding drivers on this stretch of road and they expressed concerns that a fatality will happen if nothing is done to address this issue. It was suggested that speed limit signs are installed, that the parking bays be

removed from the bend and that a concealed entrance sign be provided at the bad bend. It was further suggested that, on busy occasions, instead of queuing from the north, vehicles should queue from the south as used to happen on Cowal Games Saturdays. To enable this, road markings to the south should split the road into 3 lanes to ease the congestion as this would provide a central lane for the ferry, and traffic coming from the north on busy occasions should be directed along Cammesreinach Brae, George Street, James Street and Marine Parade.

OUTCOME

The Group noted the information provided and Mr Watson agreed to take all of the above suggestions away to consider and report back to the next meeting.

(d) **Traffic Management at Kirn**

Mr Watson confirmed that two separate road surveys are to be carried out in the next 3 to 4 weeks for the traffic management at Kirn.

OUTCOME

The Group noted the information provided.

8. SCOTTISH WATER UPDATE

Apologies were submitted by Scottish Water for the meeting and no update was available.

9. POLICE SCOTLAND

Sergeant Paul MacPherson of Police Scotland provided an update outlining the ongoing works of the local police unit, which included a Drink Driver Campaign, which was very successful, a motorcyclist safety campaign, speeding campaign, seat belt campaign and an upcoming insurance campaign.

OUTCOME

The Group noted the information provided and it was agreed Mr Watson would raise an issue about an abandoned car in the George Street car park with the wardens and report back whether any action can be taken as this is a private car park.

10. SCOTTISH FIRE AND RESCUE

There was no update from Scottish Fire & Rescue.

11. ANY OTHER COMPETENT BUSINESS

Councillor Good advised the Group that he had had a number of complaints for the lack of bus stops in Toward and has been asked if the 482 and 483 bus services can be extended to pass through the town. He was also asked if a dial-a-bus service could be put on between Innellan and Toward. Douglas Blades agreed to discuss this with Councillor Good.

Iain MacInnes asked if there is a policy in place for Anti-Social behaviour on buses. Councillor Good confirmed there was a policy which involved drivers ordering disruptive passengers off the bus.

Iain MacInnes asked if the backlog of TROs would be going through together or separately. Stuart Watson confirmed that it depends on each individual TRO. He said that the Council was recruiting a temporary member of staff to assist in the processing of the backlog of TROs.

12. DATE OF NEXT MEETING

The Group agreed the dates of the next Cowal Transport Forum meetings will be held on the first Wednesday of December, March, June and September at 10am in the Timber Pier Building, Dunoon:-

- Wednesday 6th December 2017
- Wednesday 7th March 2018
- Wednesday 6th June 2018
- Wednesday 5th September 2018

Network North
Trunk Road and Bus Operations

Buchanan House, 58 Port Dundas Road, Glasgow G4 0HF
Direct Line: 0141 272 7354
George.fiddes@Transport.gov.scot



Councillor Alan Reid
Chairman
Cowal Transport Forum
Dunoon
PA23 7AP

Our ref:

Date:
31st October 2017

Dear Cllr Reid,

A82 Diversion Contingency Plans

I would like to offer an update for you regarding the diversion route contingency plans in place for the works to be carried out on the A82 from the 6th November 2017 to the 21st November 2017.

BEAR Scotland, acting on behalf of Transport Scotland, are planning to carry out essential safety barrier repairs and other major works on the A82 south of the Loch Lomond Holiday Park. As the affected barriers are in such close proximity to a steep drop into water, worker safety is given the highest priority and cannot be compromised; therefore daytime closures are required to undertake the works.

In the event of a road closure on the A83, there is a two hour allowance for the old military road (OMR) to become operational. BEAR Scotland see this as more than enough time to clear the A82 works, allowing traffic to use the A82 with the current arrangement of temporary traffic lights at the missing section of barrier being reinstated.

Depending on the stage of the A82 works, there may be a need for additional measures to make the route safe for traffic, such as ramps in and out of surfacing sections or coned off areas of carriageway where ditching work is underway. BEAR Scotland are confident that there are no insurmountable obstacles and the carriageway could be assessed and made safe for traffic, no matter what stage each operation is at. The same would apply for any other incidents on the diversion route.

I hope this alleviates the Cowal Transport Forum's concerns regarding the diversion routes.

Yours sincerely

George Fiddes
Area Manager

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Network North
Trunk Road and Bus Operations

Buchanan House, 58 Port Dundas Road, Glasgow G4 0HF
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Councillor Alan Reid
Chairman
Cowal Transport Forum
Dunoon
PA23 7AP

Our ref:

Date:
31st October 2017

Dear Cllr Reid,

A83 Unmanned Road Closure

I would like to offer an update for you regarding the A83 unmanned closure on Saturday 2nd September 2017.

Transport Scotland appreciates the frustration this situation and delay must have caused. This was due to a mixture of circumstances including investigations following a serious road traffic incident nearby. This incident was also raised at the recent A83 Task Force meeting where BEAR Scotland provided an update stating that new types of Traffic Management measures were to be trialled in the area in order to overcome communication issues. These proposals will be taken forward in discussion with Police Scotland.

We acknowledge communication about the diversions could have been better however we reassure those affected that staff were assisting the police.

I hope this alleviates the Cowal Transport Forum's concerns regarding the diversion routes.

Yours sincerely

George Fiddes
Area Manager

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Minister for Transport and the Islands
Humza Yousaf MSP



Scottish Government
Riaghaltas na h-Alba
gov.scot

T: 0300 244 4000
E: scottish.ministers@gov.scot

Councillor Alan Reid
Argyll & Bute Council
22 Hill Street
DUNOON
Argyll
PA23 7AP

Our ref: 2017/0039219

22 November 2017

Dear Alan

Thank you for your letter of 9 October, on behalf of the Cowal Transport Forum, regarding your request for the implementation of Road Equivalent Tariff (RET) on the Dunoon – Gourock ferry services.

The Ferries Plan 2013-2022 stated the Scottish Government's intention to roll out RET to all lifeline ferry services, however, there is no commitment to timing or funding for rolling out RET on the Dunoon – Gourock ferry services.

As you correctly state in your letter, introducing RET on the Gourock– Dunoon services now would increase fares for a large number of users. Additionally, there is the complicating factor of the presence of a wholly commercial operator. Consideration of fare levels on the Gourock – Dunoon service will be given once the outcome of the Ferry Services Procurement Policy Review is known and the future of Gourock – Dunoon town centre to town centre ferry service is clearer.

HUMZA YOUSAF

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Caledonian Maritime Assets Ltd
Municipal Buildings
Fore St
Port Glasgow PA14 5EQ

Tel: 01475 749920
Fax: 01475 745109

Councillor Alan Reid
Chairman
Cowal Transport Forum
Customer Service Point
22 Hill Street
Dunoon
PA23 7AP

31 October 2017

Dear Councillor Reid,

Gourock Outer Lifting Dolphin Works Cowal Transport Forum

I am responding to your letter of 9th October 2017, to our Lorna Spencer, regarding the Cowal Transport Forum's concern that there is an apparent breach of the Disability Discrimination Act as a result of the works we are carrying out at Gourock.

Caledonian Maritime Assets Ltd. (CMAL) have a contractor undertaking essential repair works to the fendering system on the Gourock linkspan outer lifting dolphin. Due to the location and nature of the works, it was not possible to carry these out during periods of ferry operations from the linkspan, so the works are being undertaken as a night shift. As the Argyll Ferries timetable runs from 06:20 until 23:35 during the week and even later at the weekends, there was a concern that the available "working window" allowed by the timetable would simply not permit some tasks to be undertaken, and certainly would reduce efficiency and increase the overall works programme.

Based on the above, and working in close cooperation with Argyll Ferries & Transport Scotland, it was agreed that a limited number of ferries of each day be scheduled to use the boat steps and not the linkspan, therefore allowing a longer working window for our contractor. The ferries that are using the boat steps during the works are: Monday - Saturday ex Dunoon at 23:10; Friday & Saturday only 23:40 & 01:00 ex Gourock and 00:10 & 01:25 ex Dunoon; and Sunday 22:50 ex Dunoon. Argyll Ferries agreed these revised berthing arrangements with Transport Scotland prior to works starting.

Whilst the limited number of sailings use the boat steps, Argyll Ferries, and port operator CalMac Ferries, have a procedure in place where they will transport the passengers via Western Ferries by taxi if required. For the duration of the works, there are posters displayed explaining that anyone requiring assistance should contact the customer care department prior to travel and they will provide alternative arrangements. It is fully understood that this is not always possible, so the port staff also have an agreement in place with our contractor to stop the works and allow a vessel to berth on the linkspan, hence ensuring that no passenger is without travel.





Caledonian Maritime Assets Ltd
Municipal Buildings
Fore St
Port Glasgow PA14 5EQ

Tel: 01475 749920
Fax: 01475 745109

Given the above, we believe that no passengers will be affected by operating a limited number of sailings from the boat steps for the short duration of these essential works. However, we would apologise to anyone who feels they have been affected by the works.

For your information, the works are going well and it is envisaged that they will be complete later this week.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Ramsay Muirhead'.

Ramsay AM Muirhead
Head of Civil Engineering

- c.c. - Lorna Spencer, CMAL
- Argyll Ferries
- CalMac Ferries



Kilmun and Strone update

We have recently issued out over 1600 postcards to let the communities know about the main phase of the sewer projects starting. We have issued more than normal to try and ensure we capture more of the transient population to help make them aware of the projects. We have also issued letters to the houses that are in close proximity of the works.

We have issued to 905 properties in Rhu area and also 718 properties in the Kilmun ,Strone, Blairmore up to Ardentinny area

The postcard includes the Website <http://www.scottishwater.co.uk/firhofclyde> this is being regularly updated with the latest information.

Kilmun

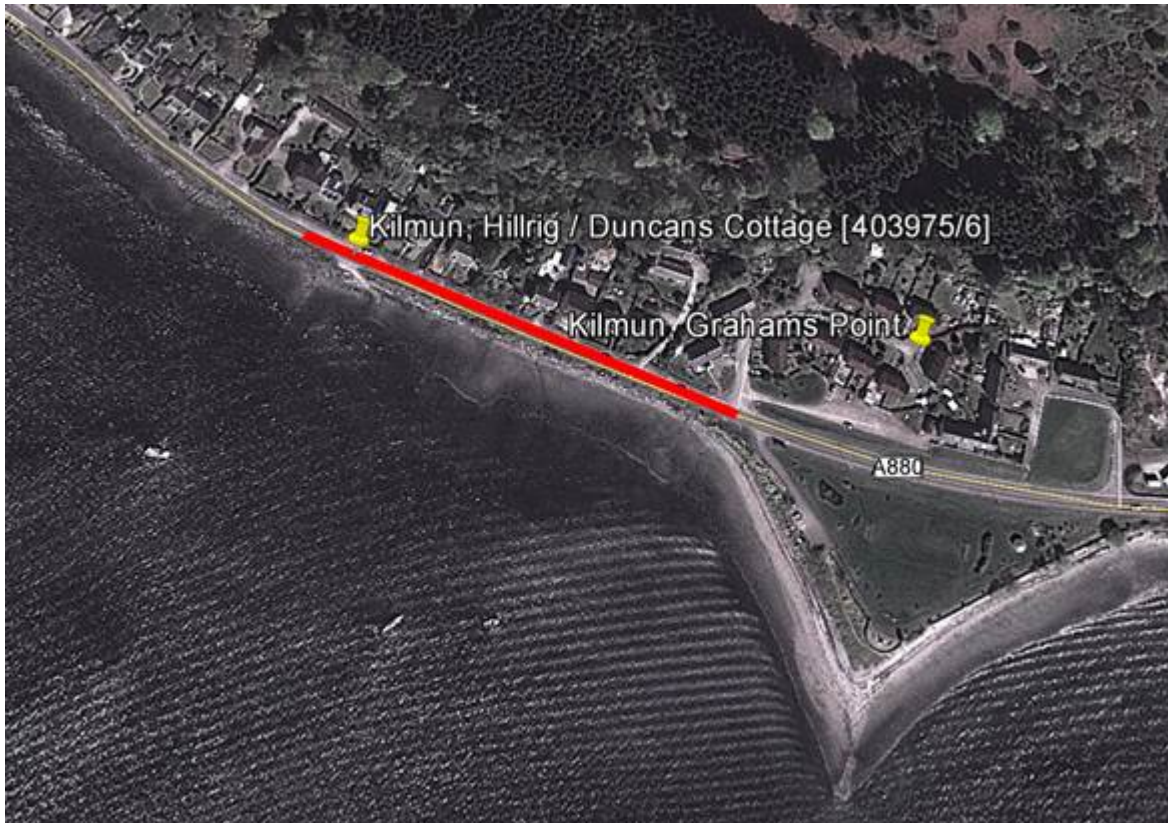
Our main work in Kilmun is planned to start 9th October 2017. The work in Kilmun will be phased over 10 months.

The service diversion works by BT Openreach and Scottish & Southern Energy (SSE) that are required prior to our main phase of construction works have been completed over the summer of 2017.

We have designed the new infrastructure to ensure that all work can be done under single lane closures meaning all routes will remain open and no full road closures are required. We have been working in collaboration with Argyll and Bute Highways to help reduce the impact of the works on the community.

Some of the work will be carried out in the road. For us to work safely we require to have temporary traffic lights on the Shore Road. Please follow all traffic signs put in place.

The images below shows the area of first phase of works (represented by the red line).



Rhu

Our main work in Rhu is planned to start in w/c 9th October. The work will be phased over 9 months.

Service diversion works are required prior to our main phase of construction. Scottish Power Energy Networks (SPEN) have completed the power diversion and Scottish Gas Networks (SGN) are to finish their diversion work by the first week of October.

We plan to construct underground tanks and associated pipework in two locations in Rhu:

Torwoodhill Road

starting on 9th October on the A814 between Torwoodhill and the HMNB Clyde off Site and Media Centre for approximately 5 months.

- Septic tank in bus stop layby
- New sewer laid in the road

Artarman Road/ Armadale Road

The second phase will be starting in March 2018 on the A814 between Armadale Road and Rhu Marina for approximately 4 months

- Septic tank in green space at the entrance to the Marina.

- New sewer laid in the Gareloch Road (A814) from Junction with Armadale Road to Artarman Road
- We have designed the new infrastructure to ensure that all work can be done under single lane closures meaning all routes will remain open and no full road closures are required. We have been working in collaboration with Argyll and Bute Highways to help reduce the impact of the works on the community.
- Some of the work will be carried out in the road. For us to work safely we require to have temporary traffic lights on A814 Gareloch Road. Please follow all traffic signs put in place
- The traffic lights will be under manual control at peak traffic flow times to reduce the impact of the peak MoD traffic (between 7-930am, 4:30-6 pm, Mon-Thurs and Friday 7am-1pm).
- Please note full pedestrian access will be maintained. The water supply and drainage services from your kitchen and bathroom should not be affected by our work.

Our Alliance Partner amey Black & Veatch (aBV) will carry out the work on our behalf.

The image below shows the area of works (represented by the red rectangle). Please note that this is just approximate.



above: area of works at Torwoodhill Road



above: area of works at Artarman/Armadale Road